## **BRAND IDENTITY BLUEPRINT**

Know your business













### Branding is the personality of your business.

Knowing the answers to the questions in this blueprint (or at least having a general idea/starting point) will allow you to not only effectively communicate with any support staff you may use to help you market your business, but it will also help you create brand loyalty from your customers with your brand image and message that they resonate with.

Keep in mind this is not the be-all-end-all. In fact, the process of knowing your target audience is ongoing and may even change over time. (Who doesn't like pivots and surprises?)

It's important you not only focus on the demographics of your ideal client (ethnicity, gender, mobility, age, disabilities, employment status, etc.), but also take the time to break down the psychographics – the ones that deal with values, personality, lifestyle, opinions and interests.

It may seem like a lot, but trust that once you know this stuff you'll be able to develop visual messaging or copywriting on the fly, no problem!

### 1. Clarify your FOCUS

What does your business do? What is your business about? Briefly explain your business focus in one paragraph.

Can you narrow it down to 1 sentence?

Can you narrow it down to 3 words?

2

3

#### 2. Clarify your VALUES

What are your business's values? What does your business stand for? What brings you, your team and your business together? What drives your decisions and differentiates right from wrong?

Write down y	our t	op 10	values:
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Can you narrow it down to 5?

Can you choose the top 3?

- 2
- 3

#### 3. Clarify your PURPOSE

Why does your business exist? What does it ultimately aim to do? What gets you up in the morning? What is behind your unwavering resilience through all the hardships?

Write down y	our 3	business	purposes:
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2			

What is the ultimate one purpose of your business?

### 4. Clarify your PROMISE

What does your business promise to deliver despite all that might stand in its way? How can your business be kept accountable?

Write o	down	your	top	3	promises:

2			
3			

### What is your business's ultimate promise?

Define your business

### 5. Define your INDUSTRY

What industry does your business belong in? Be specific and write down multiple industries if applicable.

#### 6. Define your TARGET AUDIENCE

How would you describe your business's target audience? Who are they, what do they like, and why?

<b>WHO</b> Demographics	WHAT Personality, hobbies	<b>WHY</b> Purpose, Problems

What is the biggest problem they have?



#### 7. Define your PRODUCTS & SERVICES

What products and services is your business offering to its customers? How would you describe them? Based on your target audience, can your products and services solve their biggest problem?

Write down a comprehensive summary of your main products and services:	

Can you condense it down to 1 simple sentence?



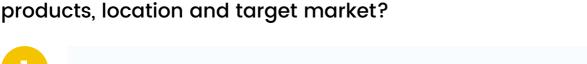
Define your business

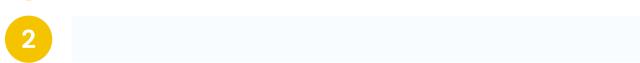
#### 8. Define your COMPETITORS

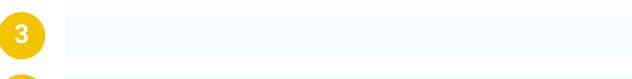
Who else is doing something similar to your business? Who is offering products and services similar to yours?

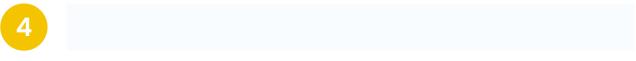
Write down 10 competitors, big or small:

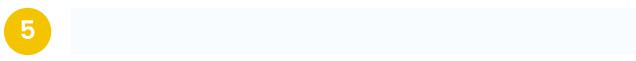
Can you identify your top 5 competitors who are most relevant to your business in terms of their size, volume, products, location and target market?













### 9. Define your X FACTOR

What are the key differentiators that set your business apart from every other similar business in the industry? How does your business do things differently? What does your business do better? Compared to the competitors you wrote down, what are the things that your business offers that they don't?

Write down 5 things that are unique to your business:

What is your business's top differentiator?





#### 10. Define your SALES METHODS

Write down your sales channels:

Knowing what you're selling and to whom, how will you best reach your market? What methods will you use to make your business accessible to your target audience? What sales methods make sense for your business? Any methods that can add more value and convenience to your customers?

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# 11. If your business were a person, how would you describe the 'personality' of your business?

The personality of your business will go hand-in-hand with your business purpose and products. What would be its main personality traits?

Write down anything that comes to mind
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Psst... If you need help, go to the next page for some examples.

#### **Example personality words for your business:**

Accessible Disciplined Honest Purposeful Discreet Active Rational Honourable Adaptable Dramatic Humorous Realistic Adventurous Dynamic Idealistic Relaxed Alert **Imaginative** Reliable **Earnest** Educated Independent Respectful **Amusing Articulate** Efficient Individualistic Scholarly **Athletic** Insightful Selfless Elegant Intelligent Sensitive **Attractive** Eloquent **Empathetic** Benevolent Intuitive Serious **Boundless** Energetic Kind Sexy Knowledgeable **Enthusiastic** Brave Simple Calm Exciting Liberal Spontaneous Captivating Extraordinary Logical Sporty Caring Fair Lovable Strong Faithful Challenging Loyal Sweet Charismatic Firm Masculine Sympathetic **Flexible** Tasteful Charmina Mature Cheerful Focused Modern Thorough Clean Forceful Modest Thoughtful Forgiving Clever Nice Tough Compassionate Freethinking Neat Trendy Confident Objective **Trustworthy** Friendly Constant Fun Open-minded Unbiased Cooperative Optimistic Upbeat Generous Creative Gentle Original Vigorous Vivacious Cultured Genuine **Passionate** Curious Gracious Patriotic Warm Daring Healthy Peaceful Well-rounded Decisive Perceptive Wise Hearty Dedicated Helpful Persuasive Witty Heroic Youthful Playful

Deep

Can you choose the top 5 traits of your business?

2

4

5

What is the main personality of your business in one word?

The remaining 4 are the supporting traits of your business.

#### 12. If your business were a person, who would it be?

A type of person, a famous celebrity, or someone you know... Who would your business be, based on its personality traits?

# 13. If your business were a person, who would it hang out with?

Who would it be most associated with? If you pictured it, who else would you think of? Describe the type of person or write down the name of a celebrity that would be in your circle.

Do these people represent the traits of your competitors, suppliers and others that your business associates with?

In one word, how would you describe this group?

# 14. If your business were a person, who would be its best friend?

Who would it spend the most time talking to? Who would it run to at midnight to console and cry with? Who would it have the most fun with?

elebrity	, ,	be of pe	rson or	write a	own the	name oi	r a

Does this person accurately represent your target market?



# 15. If your business were a person, what would be its tone of voice?

Thinking of your business and its personality, what kind of tone would it use to deliver its products and messages? How would it communicate with its market and why?

#### If you need some help, here are some examples:

Authoritative	Edgy	Informative	Romantic
Caring	Enthusiastic	Irreverent	Sarcastic
Cheerful	Formal	Matter-of-fact	Serious
Conservative	Frank	Nostalgic	Sympathetic
Conversational	Friendly	Passionate	Trendy
Casual	Funny	Professional	Upbeat
Dry	Humorous	Quirky	Witty

### 16. Diagram: Your business as a person

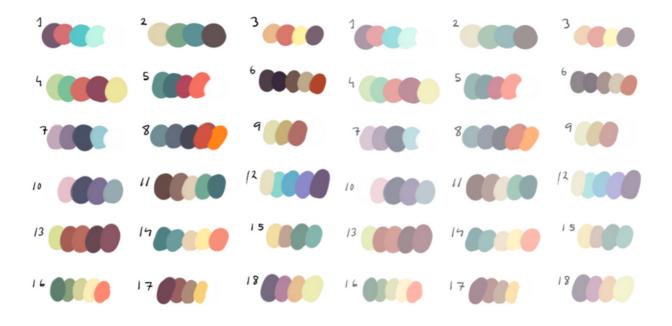
Fill in the blanks to describe your business as if it were a person.



Design your business

#### 17. What colors would best represent your business?

Based on its products and personality, what colors most accurately represent the character of your business without the need to use words? Why?



Design your business

# 18. What tagline or slogan would best represent your business?

Knowing what your business has to offer and to whom, what catchy tag lines or slogan would be most suitable for your business? What memorable phrase would instantly deliver your brand's image, personality and message?

Write down 10 different (and unique) slogans as an exercise:

1		
2		
3		
4		
5		
6		
7		
8		
9		
10		

Design your business

# 19. What kind of typography would best represent your business?

Limiting your choice to 2 or 3 fonts, what typography can best convey your business's personality, attitude and image? Why?

# 20. What general style would best represent your business?

Considering your business image, what overall style would suit your business that you can implement on your website or in store? What personality trait would it amplify?



Communicate your business

# 21. How would you communicate your brand to its market?

Keeping in mind your business image and tone, what kind of marketing channels would you use to effectively communicate with your customers?

### 22. When would you communicate with your customers?

Based on your answer above, when is the most effective time to reach out to your customers? What would they be doing or looking for at this time? How often would you do this?

And finally....

With everything that you've written about your business so far, write a comprehensive summary of your business identity:



It's time to shine!

Now that you've taken steps to develop your brand identity, it's the perfect time to get professional images that capture your brand essence.













A virtual branding photoshoot is the essential photoshoot for entrepreneurs. One session gives you an overflow of images to use for your marketing and social media strategy - and all you need is a phone!

#### LEARN MORE >>> www.lauraharstad.com

I was so happy with the work that Laura did with my first photo shoot, that I scheduled a second one! And as I anticipated, she delivered again! When building a brand, you need consistency and familiarity with those that you work with. In Laura, I have found both! I look forward to our next opportunity to work together! - ANTWAUN





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